

What do I do with my completed form?

Complete and submit using one of the following ways:

- Hand it to a staff member, or
- Place it in a Feedback box located throughout the Health Service

What happens to the feedback provided on this form?

Once you have completed this form, your feedback will be raised and reviewed by the Manager.

If you are unable to communicate in writing, please contact staff on 03 5857 0300.

What if I am not satisfied with the outcome?

If you still have concerns or need further assistance and advice you may contact:

Disability Service Commissioner: **1800 677 342**

Health Complaints Commissioner: **1300 582 113**

Office of the Public Advocate: **(03) 9603 9500**

Victorian Equal Opportunity: **1300 891 848**

Aged Care Complaints Scheme: **1800 550 552**

Residential Care Rights: **1800 550 552**



Consumer Approved

Kyabram District Health Service

Kyabram Health

Fenaughty St, Kyabram VIC 3620

Ph. (03) 5857 0200

Email. info@kyhealth.org.au
www.kyhealth.org.au

Stanhope Health

35 Birdwood Ave, Stanhope VIC 3623

Ph. (03) 5857 0451

Email. comhealth@kyhealth.org.au

Tongala Health

37 Mangan St, Tongala VIC 3621

Ph. (03) 5857 0245

Email. chtongala@kyhealth.org.au



Our Values
Wellbeing, Empathy,
Community

Our Purpose
Healthy Community.
Best Care.

Feedback Form

Happy or Not?



KYABRAM DISTRICT
HEALTH SERVICE

